

Docket No.: POU920010073US1

AUTOMATED CUSTOMER SURVEY
USING THE WEB

APPLICATION FOR
UNITED STATES LETTERS PATENT

Express Mail Label No: EK830427678US1

Date of Deposit: May 31, 2001

I hereby certify that this correspondence is being deposited with the United States Postal Service as Express Mail Post Office to Addressee Service under 37 CFR 1.10 on the date indicated above and is addressed to Box Patent Application, Commissioner of Patents and Trademarks, Washington, D. C. 20231.

Susan L. Nelson 

I N T E R N A T I O N A L B U S I N E S S M A C H I N E S
C O R P O R A T I O N